

-WINTERIZATION ALERT-

Flood Impacted Homes and Businesses

Increased moisture in the soil around your property, as a result of flooding, has increased the potential for foundation and water lines damage in unheated properties.

If YOU:

1. Do not have a working furnace at the property or properties you own
2. Know of a neighbouring property or resident “at risk” or in “vulnerable” circumstances
3. Considering demolishing your home or business

Please take the following actions, as applicable to your circumstance:

1. Ensure that a furnace, or other gas fired heating appliance is in place for the winter:

- Heating your property is the best way to prevent foundation damage and frozen or bursting water pipes to avoid costly repairs
- Install a carbon monoxide alarm, especially when using gas fired heating appliances
- Permits are only required when installing a new furnace or hot water tank. Your licenced contractor can obtain the permit on-line without delaying your install or repairs
- Homeowners can contact the Canadian Red Cross Winter Emergency Heat Program, for assistance for a furnace and hot water tank, 1-866-696-6484
- Homeowners and small businesses can contact the Government of Alberta, Disaster Recovery Program, to determine eligibility for assistance, 1-888-671-1111

2. If you are unable to restore/replace the furnace, you need to winterize, as follows:

- Turn your main water valve off; typically located by your water meter
- Drain your water lines, by running the taps, emptying the toilet tanks and traps
- Contact 311 for a voluntary water service disconnection; NOTE: fees will be waived to assist flood impacted properties
- Check on your property regularly for security, safety and insurance reasons

3. Contact 311 if you are aware of an unoccupied property or contact 211 if you have a concern for the welfare of a neighbour:

- The City will work to reach the owner of the property to offer assistance

4. If you are considering demolishing your home or business:

- Depending on when your demolition might take place, you may still need to heat the property. Please contact 311 to learn more about the process and requirements.

Questions, please contact 311

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